STORAGECRAFT®
SHADOWCONTROL®

Monitor and Manage Backup and Disaster Recovery Environments from a Single Console

Overseeing backup and disaster recovery operations for dozens, hundreds, or thousands of Windows and Linux systems across multiple clients or sites can be a challenge. Having a tool in place to give you full visibility into the status and health of your backup jobs is critical to maintaining operational efficiency and system availability.

StorageCraft® ShadowControl® is a free, yet robust monitoring and management appliance that allows you to monitor and manage every StorageCraft ShadowProtect®, StorageCraft ShadowProtect SPX, and StorageCraft ImageManager™ installation in your environment. With complete visibility, you'll gain peace of mind knowing your backup jobs are running smoothly and that you can quickly remedy any issues before they impact business operations.

Additionally, you can push install the latest ShadowProtect or SPX to unprotected Windows or Linux endpoints quickly and easily, all from the ShadowControl appliance.

Single Console View of Backup Operations

ShadowControl offers a global view of your protected endpoints from a single, web-based console. You can monitor backup status, set up backup jobs, deploy agents, activate licenses, and report on every protected system in your environment.

Simply install the ShadowControl agent on an endpoint and subscribe it to the ShadowControl appliance. The ShadowControl appliance monitors ShadowProtect, SPX, and StorageCraft ImageManager activity on these endpoints, proactively alerting you to any issues.

Remote Monitoring

Using ShadowControl, you can remotely monitor every ShadowProtect, SPX, and StorageCraft ImageManager installation in your environment, saving you the time and expense of physically visiting every endpoint or remote site. You can:

- Get a dashboard view that presents summarized, sortable endpoint status data from across your entire network.
- See endpoint status data such as endpoint type, license status and type, managed folders, and backup jobs for all endpoints running ShadowProtect, SPX and StorageCraft ImageManager.
- Quickly drill down to find details about a specific endpoint.
- Organize endpoints into logical categories and subcategories based on company or department name, physical location, hardware type, reporting needs, or other shared traits for easier oversight.

At-a-glance:

Through a single, web-based console, efficiently monitor and manage backup and disaster recovery operations for a large number of virtual and physical Windows and Linux systems in local or remote environments.

Where It Fits in the StorageCraft Recovery Solution:

Manage

Use With:

- StorageCraft ShadowProtect backup software
- StorageCraft ShadowProtect SPX backup software
- StorageCraft Plug-in for virtual environments
- StorageCraft ImageManager backup management software

OS Support:

- ShadowControl supports the same Windows operating systems and Linux distributions that are supported by ShadowProtect and SPX.

Cost:

- Free addition to ShadowProtect, SPX, or StorageCraft ImageManager

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Backup Fast, Recover Faster

Push Installation

You can manage machine discovery, push installation, and license activations, all through your ShadowControl appliance console. You can:

- Choose to use a .CSV list of IP addresses for discovery of physical and virtual endpoints.
- Do a push install of the latest SPX or ShadowProtect version to multiple unprotected Windows and Linux endpoints quickly and easily.
- Enable automatic license activation of newly installed SPX or ShadowProtect agents through Shadow Control by importing text-based lists of perpetual license product keys or applying MSP product keys generated through your MSP Portal account.

Policy-based Management of SPX Backup Jobs

ShadowControl simplifies backup job management and saves you time by allowing you to create a single backup policy that can then be assigned to multiple SPX endpoints at once, rather than configuring each individually. The single backup job policy can be applied to a single machine or a group of machines. You can also choose to assign a default job policy to ShadowControl Organizations and Sites so that endpoints subscribed to these Organizations or Sites automatically receive a backup job configuration when they are subscribed to the ShadowControl appliance.

Hypervisor Integration for ShadowProtect Backup Jobs

Managing backups on virtual machines is now much easier. Users of common hypervisor management tools like VMware vCenter and Microsoft System Center can now load the free StorageCraft Plug-in and tightly integrate ShadowControl directly in to their virtual environment. You can then manage and monitor your backups directly from your hypervisor management console. When you need more detailed information, reports, and access to specific logs, simply transition from your hypervisor management console to the ShadowControl web console seamlessly with one click.

Configurable Alerts

Because every organization is different, ShadowControl gives you the flexibility to define specific rules that will trigger a change in status for each endpoint (Good, Warning, or Critical) and to set up email alerts that send automatically when a status change occurs. You may choose to apply the same rules to all endpoints or define multiple "rule policies" and assign endpoints to them based on any criteria you specify. You can also feed ShadowControl alerts directly into a system management tool with IT Service Management (ITSM)—this lets you generate a notification email either when an endpoint status changes or anytime a ShadowControl alert triggers.

Customizable Reporting

ShadowControl helps you proactively monitor and manage your backup and disaster recovery environment through its reporting capabilities. You can:

- Schedule and receive regular status reports on individual endpoints, subsets of your environment, or your entire environment.
- Choose to receive a summary or a detailed report that can include ShadowProtect, SPX, and StorageCraft ImageManager endpoint details as well as storage statistics.
- Choose to receive reports on a daily, weekly, or monthly schedule.
- Have custom reports regularly generated for clients that show the endpoints for which they're responsible and provide feedback about the state of their disaster recovery solution.

Additional Information

For additional product details, visit: **www.StorageCraft.com/ShadowControl**

If you have questions or need additional information, contact your StorageCraft Account Manager or your StorageCraft Distributor.

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