

StorageCraft® Cloud Services™



Protect Your Backups Offsite in a Customizable DR Cloud.
Part of the StorageCraft Recovery Solution™.



Introduction

Local backups are sufficient to recover from most common disasters, but a site-wide disaster can be the difference between business continuity and business failure. In today's volatile, fast-paced technology landscape, organizations must have the ability to recreate themselves quickly and reliably should disaster strike their site or internal systems. Unfortunately, many organizations still do not have an offsite DR plan in place.

The Need

So what does offsite disaster recovery really mean, and why is it so important? Many organizations have an onsite backup plan already in place. They take regularly scheduled backups and store those backups in a secure data location at their facilities where they can quickly recover their data. But if a flood, fire, earthquake, or any type of other unimaginable disaster should strike the business site, a local backup strategy most likely won't help.

The Solution

StorageCraft provides a highly customizable disaster recovery cloud that you can manage through an easy-to-use, self-service online cloud portal. With StorageCraft® Cloud Services™ you can tailor your coverage to meet your unique recovery and budget requirements while enjoying access to data anytime, anywhere, with instant failover in a cloud built specifically for disaster recovery.

StorageCraft Cloud Services combines low setup, management, and overhead costs with high flexibility to meet your offsite disaster recovery needs. Choose from three Service Levels tailored to fit your needs. Whichever method is right for you, the important thing is protecting and securing your backups offsite, and having the peace of mind that comes from knowing your business is safe and secure should a more catastrophic type of disaster occur.

Capability Overview

StorageCraft Cloud Services comes in three simple Service Levels: Cloud Basic, Cloud +, and Cloud Premium services. You also can select pre-configured Retention Tiers (or even customize your own) that best meet your recovery point objectives (RPOs). You only pay for the recovery points you need in the cloud while having as many recovery points as you'd like onsite.

	Retention Tier 1	Retention Tier 2	Retention Tier 3	Flex Option
Cloud Basic Secure offsite storage with full system restore via bare metal restore (BMR) drive	3 daily recovery points (RPs)	3 daily RPs 2 weekly RPs	3 daily RPs 4 weekly RPs 3 monthly RPs	Customize your own retention settings and storage requirements
Cloud + Everything in Cloud Basic, plus immediate file and folder recovery from the cloud				
Cloud Premium Everything in Cloud+, in addition to full data and systems virtual cloud failover				

Mirroring option to a secondary datacenter is available in the United States.

Features and Benefits

Feature	Benefit
Fault Tolerance	Highly distributed and fault-tolerant disaster recovery cloud with 99.999% uptime. StorageCraft Cloud Services is monitored and managed 24/7/365 by the StorageCraft Network Operations Center, ensuring anytime, anywhere access to your cloud data.
Security and Redundancy	Built using enterprise-grade hardware and software redundancy architecture. Datacenters meet or exceed Telecommunications Infrastructure Standards (TIA-942) and Tier 3 data center requirements.
Customizable	Select the Service Level that best meets your needs, and choose from pre-configured Retention Tiers (or customize your own) so you only pay for the recovery points you need.
Account Alerts	Set individual account alerts to notify you when uploads become inactive, or data growth exceeds established thresholds. Set alerts to notify you when new machines are added or deleted, or virtual machines are running. Set alerts to notify you of Seed and BMR Drive request updates.
Account Permissions	Set account permissions to allow access to files, folders, or entire systems directly from the cloud portal.
Virtual Machine Policy	Pre-stage site-wide failover processes by configuring sequence, order, and timing for each mission-critical system. Simply drag and drop machines onto the VM Policy topology editor to set boot order and system dependencies. Test site-wide failover with a single One Button click (Launch VM Policy).
Advanced Networking Support	In addition to customizing recovery network firewalls, you can update your recovery networks through OpenVPN or IPsec to enable site-to-site, single-user, or entire organization virtual private network (VPN) connections. Advanced networking features include: <ul style="list-style-type: none"> • Port forwarding • Port blocking • Network control options such as DHCP • Independent and isolated recovery networks • Static public and private IP address reservations • Dynamic private IP address available at the time of a disaster • IP Subnet support for 10.0.0.0/8 and 172.16.0.0/12 • Master account level alerts
Self-Service Cloud Portal	Access data and systems anytime, anywhere, every time with the StorageCraft MSP Portal, which includes a powerful dashboard showing the status of all accounts, machines, seed drives, BMR drives, virtual machines, and account space used.

To Learn More

For additional details, visit: www.StorageCraft.com/CloudServices

For user manuals and other product documentation, visit:
www.StorageCraft.com/CloudDocs

For questions or additional information, please contact your StorageCraft Account Manager or StorageCraft Distributor (refer to SKU LCCR00USCS0100ZZZ), or email us at: contactus@storagecraft.com

Find out how the StorageCraft Partner Network can help you build more recurring revenue. Enrollment is FREE. Visit: www.StorageCraft.com/Partners



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